Reference Number: GCUS-3-3102

UPDATE: N232421971 - Safety Recall - Seatbelt Pretensioner Recall 22V930 Not Completed - Population

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6756

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 19, 2023

Subject: UPDATE: N232421971 - Safety Recall

Seatbelt Pretensioner Recall 22V930 (N222383791) Not Completed

Population Expansion

Models: 2017-2020 Chevrolet Bolt EV

To: All General Motors Dealers

On December 14, 2023, General Motors released Safety Recall N232421971. We are adding VINs to the involved vehicle population.

An additional 111 vehicles have been moved to 'Open' status in IVH. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing for the added population will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen has been updated. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS