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From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject UPDATE-Stop Sale/Safety Recall: 2020-22M CR-V Hybrid 12-Volt Positive Battery Ca

DATE: January 9, 2024

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **UPDATE**-Stop Sale/Safety Recall: 2020-22M CR-V Hybrid 12-Volt Positive Battery Cable

PARTS

Please be advised that as of today, January 9, 2024, parts are currently available for this recall via the normal ordering process. The following service bulletin has been revised with parts, repair, and warranty information related to this recall:

- 23-086, *Safety Recall: 2020–22 CR-V Hybrid 12-Volt Positive Battery Cable*

SUMMARY

On December 13, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2020-2022 CR-V Hybrid vehicles due to 12-volt battery cables. In a crash to the left front quadrant of the vehicle, the 12-volt battery cable may get damaged, resulting in a short circuit and the risk of a fire and/or injury under certain circumstances. Honda is adding a 100-amp fuse to the 12-volt positive battery cable. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a customer may subject your dealership to claims or lawsuits.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.