

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 23V834  
CANADA RECALL: N/A  
FR ID: 79-1711

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

December 2023

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

## **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

*Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.*

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2024 XLR Toy Hauler recreational vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard (FMVSS)* number 108, “Lamps, reflective devices and associated equipment”. Additionally, this non-compliance fails to meet the requirements of *Canadian Motor Vehicle Safety Regulations (CMVSS)* number 108 “Lamps, reflective devices and associated equipment”. This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person.

The identified VIN(s) referenced in the attached document(s).

The designated Date range of production is: 09/10/2023 through 11/28/2023.

### **WHAT IS THE DEFECT/NONCOMPLIANCE?**

The taillamps may be insufficiently reflective and do not meet FMVSS 108 Requirements.

### **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

An approaching vehicle from the rear may not get the proper indication of conspicuity from the suspect vehicle, and increasing the risk of a crash. Additionally, the taillamps do not meet FMVSS 108.

### **SERVICE PROCEDURE:**

The reflector stickers are included with this notification.

Reflector Installation:

STEP 1: Locate the taillamps on the rear of the vehicle.

STEP 2: Clean the area directly below taillamps with isopropyl alcohol (an area of 6” x 6”);

STEP 3: Apply the red reflex reflector directly below the taillamps, firmly press into place. Ensure there are not any bubbles in the reflex sticker.

### **DEALER REPAIR CODES: Dealer Connect**

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
23V834	N/A	RC-058-03-00-004457	Install Reflex Stickers	.25 HRS

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## HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
XLR CUSTOMER SERVICE	(574) 642-0432

The Recall shall be considered the utmost priority to remedy the 2024 XLR Toy Hauler in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2024 XLR Toy Hauler listed under this Recall.

If your dealership has already performed the remedy to 2024 XLR Toy Hauler, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2024 XLR Toy Hauler in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

### Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Inc.  
Office of Corporate Compliance