



**IMPORTANT RECALL INFORMATION #231205REV
JANUARY 2024**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

SUBJECT: RECALL CAMPAIGN #231205REV

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. has decided that a safety defect relating to motor vehicle safety exists on certain American Coach motorhomes:

American Coach Products

Model Year(s) 2016 - 2023 American Eagle

Manufactured date range

January 15, 2015 – October 19, 2023

Models: 45A, 45C, 45E, 45G, 45K, 45T

We are notifying the owners of the affected vehicles in order to correct the problem. Copies of the U.S. and Canadian owner notification letters and Repair Bulletin are attached for your information.

WHAT IS THE PROBLEM?

Products in the recall population are equipped with a factory-installed rear air deflector located at the top of the rear fiberglass cap. This deflector is designed to be mounted to the fiberglass using a unique configuration of brackets and plates secured with pop rivets. Due to the extreme turbulence in this area while driving at highway speed, the deflector may work loose and may disconnect over time. Products not included in the recall either have a different mounting configuration for the rear air deflector or they were not originally equipped from the factory with a rear air deflector. If the wing were to detach, it could present a road hazard increasing the risk of crash.

Note: This recall replaces recall 190709REV (NHTSA Recall # 19V529). Vehicles that were repaired under that recall also require this second repair.

WHAT SHOULD YOU DO?

Stock units must not be sold until the recall has been completed. Owners of the above-mentioned motorhomes have been told to contact an authorized REV Recreation Group dealer to have the described defect remedied.

In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #231205REV** prior to beginning repairs. Contact REV RV Technical Support at (800) 816-9825 for authorization, and REV RV Parts at (800) 509-3417 to order replacement parts.

Once repairs have been completed according to **Recall Service Bulletin #231205REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

*If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. **REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.***



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #231205REV Service Bulletin
Recall #231205REV US Customer Letters
Recall #231205REV Canadian Customer Letters