

SAFETY RECALL NOTICE

Manufacturer's assigned campaign number: **PC-2023-03**
NHTSA Recall ID: **23V832**

To all PILOT CAR vehicle dealers:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

PILOT CAR EV, Inc. has decided that certain **2021 through 2023 Model Year PILOT CAR LSVs**, fail to comply to Federal Motor Vehicle Safety Standards (FMVSS) No. 500 "Low Speed Vehicles" and No. 141 "Minimum Sound Requirements for Hybrid and Electric Vehicles".

Accordingly, a recall to address this issue is being initiated effective **February 1, 2024**.

The noncompliance involves vehicles which are missing the required Vehicle Sound for Pedestrians System (VSP).

2021 through 2023 PILOT CAR LSV have noncompliance with Federal Motor Vehicle Safety Standard (FMVSS) No. 500 and No 141, because the required VSP System has not been installed.

As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 500, "Low Speed Vehicles" and FMVSS #141 (Minimum Sound Requirements).

Owners will be notified by mail about the recall and will be instructed to bring their **PILOT CAR LSV** for installation to their local PILOT CAR dealer.

There is no cost to owners for this recall.

You as PILOT CAR vehicle dealer will install the VSP System (Sound Generator and Amplifier Unit and two Speakers) free of charge. The installation requires about two and half hours, and the vehicle can be driven immediately after the installation is completed.

VSP System (Sound Generator and Amplifier Unit and two Speakers) will be provided to your dealership free of charge, and you will be reimbursed for the installation at standard Warranty Labor Rates. (2.5 hours) The replacement Kit will be: **PILOT CAR Part Number: VSP 2023**

Please be reminded that it is a violation of Federal law for you to sell or lease the **2021 to 2023 PILOT CAR LSVs** covered by this notification, until this recall has been performed on these vehicles.

Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Please contact **PILOT CAR EV, Inc.** directly either by e-mail to info@pilotcarev.com or by phone: (239) 243 8023.

We apologize for any inconvenience this safety recall may cause, but our customer safety is our first concern.

PILOT CAR EV, Inc.

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