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**Date:** December 13, 2023

**Attn:** All Dealership Personnel

**Subject:** Safety Recall I-23-07 Released

## **IMPORTANT SAFETY RECALL NOTICE**

### **Stop Sale**

**IMPORTANT STOP SALE NOTICE!**  
Stop selling affected vehicles immediately.

### **Safety Recall I-23-07**

Indian Motorcycle has determined that some Model Year 2023-2024 Chieftain, Roadmaster, and Springfield motorcycles may have been built with an improperly routed crankshaft position sensor. This may cause the crankshaft position sensor to contact the front head pipe and result in a sensor failure and vehicle stall during operation, which increases the risk of a crash and serious injury.

To address this concern, Indian Motorcycle has released this safety recall with instructions to inspect and route the crankshaft position sensor correctly and replace if needed.

[View I-23-07 Safety Recall](#)

[View FAQ](#)

### **What Dealers Should Do?**

As of December 11, 2023, **YOU MUST NOT SELL OR DELIVER** any affected **NEW OR USED Model Year 2023-2024 Chieftain, Roadmaster, and Springfield models** until it is repaired according to the **Safety Recall**.

**Dealers are required to review their sales records and make arrangements with customers for Recall completion. In addition to consumer units, dealers are required to correct any affected units in their inventory.**

## Affected Units

### **2023-2024 Chieftain, Roadmaster, and Springfield**

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Indian Motorcycle Service by phone at 877-204-3697 or through Ask Polaris with any questions or concerns.

Thank you for your cooperation in this matter.

Sincerely,

*Indian Motorcycle Service*

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