

SAFETY RECALL NOTICE

Manufacturer's assigned campaign number: **PC-2023-01**
NHTSA Recall ID: **23V825**

To all PILOT CAR vehicle dealers:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

PILOT CAR EV, Inc. has decided that certain **2021 through 2023 Model Year PILOT CAR LSVs**, fail to comply to Federal Motor Vehicle Safety Standards (FMVSS) No. 500 "Low Speed Vehicles".

Accordingly, a recall to address this issue is being initiated effective **February 1, 2024**.

The noncompliance involves vehicles that may be missing the required Red Rear Side Reflex Markers.

2021 through 2023 PILOT CAR LSV may have noncompliance with Federal Motor Vehicle Safety Standard No. 500, because the required Red Rear Side Reflex Markers have not been installed properly.

As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 500, "Low Speed Vehicles"

Owners will be notified by mail about the recall and will be instructed to bring their **PILOT CAR LSV** for inspection to their local PILOT CAR dealer.

There is no cost to owners for this recall.

You as PILOT CAR vehicle dealer will inspect the vehicle free of charge. If Red Rear Side Reflex Marker replacement or installation is determined to be required, it will be replaced free of charge in about 10 minutes, and the vehicle can be driven immediately after the replacement is completed.

Replacement Red Rear Side Reflex Markers will be provided to your dealership free of charge, and you will be reimbursed for the inspection and/or replacement at standard Warranty Labor Rates. (2/10 hours for replacement and inspection, or 1/10 hours for inspection only, if it is determined that correct Red Rear Side Reflex Marker has been installed and therefore replacement is not required). The replacement Kit will be:

PILOT CAR Part Number: SAE A

Please be reminded that it is a violation of Federal law for you to sell or lease the **2021 to 2023 PILOT CAR LSVs** covered by this notification, until this recall has been performed on these vehicles.

Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact **PILOT CAR EV, Inc.** directly either by e-mail to info@pilotcarev.com or by phone: (239) 243 8023.

We apologize for any inconvenience this safety recall may cause, but our customer safety is our first concern.

PILOT CAR EV, Inc.

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