

**From:** [news@mail.keystonerv.com](mailto:news@mail.keystonerv.com) <[news@mail.keystonerv.com](mailto:news@mail.keystonerv.com)>  
**Sent:** Friday, January 26, 2024 12:02 PM  
**Subject:** Keystone RV Coleman Axle Springs Safety Advisory 23-447

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**KEYSTONE**  
RV COMPANY

**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: **23V-822**  
CAN: **2023-647**

Safety Advisory: 23-447  
January 23, 2024

**Keystone RV Company**  
**SAFETY ADVISORY 23-447**

Dear Coleman Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021-2022 Coleman Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for this recall:***

It has been decided that the vehicles in the recall population may have axle springs rated at 4400 pounds rather than the 5100 pound axle rating as specified on Federal Identification Tag. The axles installed had the wrong size springs. Under certain conditions during travel, undersized axle springs can be overloaded leading to an increased risk of axle spring failure and increasing the risk of a crash. The vehicles included in the recall are:

<b>Year</b>	<b>Model</b>	<b>Serial Number Ranges</b>
2021	1855RB 1905BH	MM944089 - MM944147 MM944148 - MM944172
2022	1855RB 1905BH	NM932255 - NM935637 NM932886 - NM933536

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign # 23-447.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of Safety Advisory 23-447](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**Keystone RV Company**

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada



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CAMP BETTER



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Keystone RV | 2642 Hackberry Drive, PO Box 2000, Goshen, IN 46527-2000.

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