



New Safety Recall Advanced Communication – D5A

FCA US LLC (FCA US) has announced a safety recall on certain 2024 Model Year (D2) RAM 3500 Pickup, (DD) RAM 3500 Cab Chassis, (DJ) RAM 2500 Pickup, (DP) RAM 4500/5500 Cab Chassis vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a Steering Column Control Module (SCCM) turn signal lever debouncing time limit which is too short.

Federal Motor Vehicle Safety Standard ("FMVSS") 571.108 S4 defines a Turn signal operating unit as "...an operating unit that is part of a turn signal system by which the operator of a vehicle causes the signal units to function." The SCCM in the suspect vehicles may lead to an inadvertent turn signal activation.

An inadvertent turn signal activation may cause surrounding drivers to misunderstand the intent to change vehicle direction. **This condition can cause a vehicle crash without prior warning.**

SERVICE ACTION

FCA US will conduct a voluntary safety recall to update the SCCM software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC