



## **IMPORTANT SAFETY RECALL**

**NHTSA Recall – 23V-798**

**KME Internal Recall No. 24001K**

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

KME has decided that a defect which relates to motor vehicle safety exists in certain model year 2021-2023 Predator, 2022-2023 Panther, and 2022-2023 Severe Service model emergency response vehicles.

On the affected vehicles, a defect in the inversion valve may cause the park brake engagement to be intermittently delayed. As such, these vehicles may fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, "Air Brake Systems".

If this condition exists, the park brake may not be applied within 3 seconds, resulting in inadvertent vehicle movement and possible injury. The issue would be detectable by not hearing the audible set.

Dealers will inspect the inversion valve to determine if affected and replace, if necessary.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate dealer for repair. There is no cost to the vehicle owner for the recall remedy.

**IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.**

### **SCHEDULING THE WORK:**

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call KME 888-259-0131 select option 1, and reference bulletin 24001K.
3. Please provide KME with the current owner name, address and phone number.



4. If you have previously performed the inspection or the repairs but have not yet submitted an invoice for the work, we are requesting that you submit the invoice within 10 calendar days.

#### **COMPLETING THE WORK:**

Complete the work per the service bulletin.

#### **DOCUMENTING THE WORK:**

1. Please itemize the identified recall number 24001K as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the Vehicle Identification Number as a part of this repair when submitting your invoice.

#### **HANDLING AN OWNER WITH NO CONFIRMATION LETTER:**

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected vehicle by calling KME **888-259-0131 select option 1** for verification.
2. Complete the work as instructed in the service bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

#### **KME ASSISTANCE:**

If you have technical questions or questions regarding warranty claims, please call **888-259-0131** select option 1.

Thank you for your continued support, and we appreciate your partnership.

Sincerely,

KME, Inc