



**DATE:** December 2023  
**TO:** Micro Bird Distributors  
**SUBJECT:** Recall 23-104-TUS / NHTSA Recall 23V795  
**FROM:** Marie Claude Gagnon, Product Certification and Specification Specialist, Micro Bird Inc.

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This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Micro Bird has decided that a non-conformity which relates to motor vehicle safety exists in certain 2006-2008, 2010-2012, 2014, 2015, 2020 and 2021 school vehicles.

In the recalled vehicles, the installed transversal wheelchair track anchorages may not comply with the force requirements of Motor Vehicle Safety Regulations, Standard #222, "School Bus Passenger Seating and Crash Protection." A track anchorage that is not installed as to withstand a sufficient force may detach during a crash, increasing the risks of injury to passengers.

**To complete this recall**, owners will contact you to make an appointment for repair. We recommend that you order a few correction kits so you can correct vehicles presenting the defect without any delay.

We request that you apply for reimbursement via the GOLs claim system with detailed invoices and list of repaired vehicles so we can update our files.

Micro Bird Corporation will provide instructions and parts, as well as reimburse labor to mitigate this recall at no charge. **The repair will consist in reattaching the tracks according to the instructions.**

The allotted time to correct the defect is two (2) hours per vehicle.

**Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.**

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.