



## **SAFETY RECALL NOTICE 23v-788**

**To: All Grand Design RV Dealers**

**January 3, 2024**

Grand Design has decided a safety defect exists in certain model years **2024 Grand Design Reflection** Travel Trailers and Fifth Wheels equipped with potentially defective power receptacles. Accordingly, a recall to address this issue is being initiated effective January 3, 2024.

Affected vehicles include model years **2024 Grand Design Reflection Travel Trailers and Fifth Wheels manufactured between September 6, 2023, and November 15, 2023.** The VIN range of affected units is:

**Reflection TT & FW - 573FR3420R3348091 through 573FR3129R3348689 (non-sequential)  
573FR3822R9924948 through 573TR3828R9925492 (non-sequential)**

The defect involves certain **2024 Reflection Travel Trailers & Fifth Wheels** equipped with potentially defective power receptacles. The affected power receptacles, produced by Hubbell Wirecon, the hot and neutral plug blade opening on one of the two receptacles outlet faces are reversed. The defect could lead to it may lead to an electrical short, with the potential to cause product failure, property damage, and an increased risk of fire or injury.

Owners of affected vehicles will be notified of this recall by mail. A copy of the Owner Notification Letter is attached as well as detailed repair instructions and a VIN list of your affected units. Also attached are the claim filing instructions associated with this recall action. If a 2-pole polarized plug (narrow hot blade & wider neutral blade) with no ground pin is inserted into the affected product, it may lead to an electrical short, with the potential to cause product failure, property damage and an increased risk of fire or injury.

Should you have any questions or concerns, please contact Grand Design Technical Support at 574-825-6264 or 888-825-2820 and select the phone prompt for "Recall".

Respectfully,  
GRAND DESIGN RV, LLC

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