

Reference Number: GCUS-3-3111

N232425220 - Safety Recall - Incorrect Weld on Rear Seat Belt Anchorage

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6762

URGENT - DISTRIBUTE IMMEDIATELY

Date: January 8, 2024

Subject: N232425220 - Safety Recall

Incorrect Weld on Rear Seat Belt Anchorage

Models: 2023 – 2024 Cadillac LYRIQ

To: All General Motors Dealers

General Motors is releasing Safety Recall N232425220 today. The total number of U.S. vehicles involved is approximately 44. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery November 22, 2023. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCAP. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

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Customer Letter Mailing

The customer letter mailing will begin on January 17, 2024.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 8, 2024. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

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