INTERACTIVE NETWORK

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Sent on	11	29	2023	Expires on	02	18	2024
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	UPDATE - Stop Sale/Safety Recall: 2023-24M Accord, HR-V Front Seat Belt Pretens						

DATE: November 29, 2023

TO: All Honda Sales, Service & Parts Managers, and Personnel

- FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls
- Re: UPDATE Stop Sale/Safety Recall: 2023-24M Accord, HR-V Front Seat Belt Pretensioner Inspection

PARTS

Please be advised that as of today, November 29, 2023, parts are currently available for this recall. Due to the low expectancy of replacements needed after inspection, parts will be available via the controlled ordering process. The following service bulletins have been revised with inspection, repair, tools, parts, and warranty information related to this recall:

- 23-098, Safety Recall: 2023-24 Accord Front Seat Belt Pretensioner Inspection
- 23-099, Safety Recall: 2023-24 HR-V Front Seat Belt Pretensioner Inspection

TOOLS

The special inspection tool (Pull Gauge) has been sent to dealers. If you have not received them, please contact the Special Tools Hotline at (800) 346-6327.

SUMMARY

On November 21, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2023-2024 Accord and HR-V vehicles. During seat belt manufacturing, some front seat belt pretensioners may have been assembled without a rivet securing the quick connector and wire plate. As a result, front seat belts may not function as designed and restrain the occupant properly in the event of a collision, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a customer may subject your dealership to claims or lawsuits.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.