



R23CU

IMPORTANT SAFETY RECALL
NHTSA Number: 23V-778 (School Bus)
NHTSA Number: 23V-777 (Non-School Bus)

DATE: January 16, 2024
TO: U.S. DEALERS
SUBJECT: R23CU: FMVSS (Noncompliance) Right Front Barrier

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided certain

- Model year 2015-2025 Blue Bird All American Rear Engine School Buses
 - Manufactured from August 14, 2014 through October 31, 2023
- Model year 2022 Blue Bird All American Rear Engine Non-School Bus
 - Manufactured on March 9, 2022

vehicles fail to conform to the Federal Motor Vehicle Safety Standard 222, "School Bus Passenger Seating and Crash Protection".

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

The installation of the front restraining barrier on the right-hand side behind the entrance door in certain All American Rear Engine buses may separate from the vehicle at any attachment point, when loaded, increasing the risk of injury. The barrier does not satisfy the requirements of the force/deflection curve set forth by the FMVSS 222 standard.

Blue Bird will conduct a voluntary safety recall to correct this noncompliance.

Corrective Action:

Blue Bird will notify the affected dealers and owners and will provide repair instructions and parts. Blue Bird will reimburse the labor cost of the repair related to this recall at no cost to the Dealer or to the vehicle owner. Recall R23CU should be repaired, per R23CU Recall Instructions. You may request parts at campaignparts@blue-bird.com
Parts are currently available.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the Dealer or vehicle owner. **The standard repair time (SRT) to accomplish the repair in accordance with the R23CU remedy procedure, installing longer bolt with rectangular washer and nut, is outlined below.**

- **Repair A: R23CU Repair**
 - **0.2 Hours (12 minutes)**



BLUE BIRD

Blue Bird Body Company

Page 2

R23CU

Administering the Recall and Parts:

Recall R23CU should be repaired, per R23CU Recall Instructions. You may request parts at campaignparts@blue-bird.com **Parts are currently available.**

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the Dealer's responsibility to verify the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses which cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another Dealer that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator

Blue Bird Corporation

3920 Arkwright Road, Suite 200, Macon, Georgia 31210

Phone 478.822.2242

lisa.hancock@blue-bird.com

BLUE BIRD BODY COMPANY

3920 Arkwright Road, Suite 200, Macon, GA 31210 – (478) 825-2021