

AIRSTREAM®

419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Interstate19, Interstate 24, Interstate 24X, Rangeline & Atlas

NHTSA Recall 23V772/Transport Canada 2023-616

Date: 1/16/2024

TO: Airstream Dealer

PROBLEM:

The affected **2019-2024 model year Interstate 19, 2020-2024 model year Interstate 24, 2022-2024 model year Interstate 24X, 2024 model year Airstream Rangeline, and 2023-2024 model year Atlas** motorhomes have incorrect information relating to the Federal Motor Vehicle Safety Standard No. 110 "Tire Selection and Rims" listed on the Federal Certification Label which can cause unintentional overloading, increasing the risk of a crash or property damage.

RANGE OF VEHICLES INVOLVED:

2019-2024 Interstate 19 built between 5/21/2018 and 8/31/2023. Serial number range: 305800 to 311452.
2020-2024 Interstate 24 built between 8/14/2019 and 8/31/2023. Serial number range: 306296 to 311449
2022-2024 Interstate 24X built between 4/12/2021 and 8/29/2023. Serial number range: 307410 to 311431
2024-2024 Rangeline built between 4/25/2023 and 8/31/2023. Serial number range: 420175 to 420417
2023-2024 Atlas built between 1/24/2023 and 8/31/2023. Serial number range: 307262 to 311357

Note: Because our VINs do not run in a contiguous series, there will be trailers in the VIN range not affected by the recall.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement.

Please contact **Airstream Customer Service at 877-596-6111 Ext. 7401** and the labels will be sent at no charge.

Flat Rates:

The time allowed for this repair is 0.20hrs per vehicle to replace the Federal Certification Labels. Please use operation code **TCSBR8927100** when submitting a claim for warranty reimbursement.

SERVICE ACTION:

Replace incorrect labels with the corrected Federal Certification Labels.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 23V772
Transport Canada Recall No. 2023-616