



IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle

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| Safety Recall: Jayco Inc. 23V-771 Ford Motor Company 23V-510 (23C24) | December 2023 |
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Name
 Address
 City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company and Jayco Inc. motorized division have decided that certain model year 2023-2024 Entegra Coach Emblem, Vision, Vision XL, Jayco Alante, Precept, Precept Prestige Class A motorhomes built on certain model year 2023 Ford F-53 chassis fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 101, Controls and Displays, and (FMVSS) No. 105, Hydraulic and Electric Brake Systems.

Reason for this recall

Affected vehicles have a Smart Data Link Connector module that may have been exposed to moisture, potentially leading to corrosion in the module, connector and wire harness. The resulting corrosion may interfere with the vehicle's Controller Area Network (CAN) communication. As a result, the Instrument Panel Cluster may be inoperative when installed by the vehicle upfitter or another vehicle modifier. An inoperative Instrument Panel Cluster does not provide safety-related information to the driver and increases the risk of a crash.

Recall Remedy

A Ford Motor Company dealer will replace the SDLC module and splice in the pigtail connector. If corrosion is present on the wires beyond the splicing point, which is approximately 30 cm pigtail length, the dealership will replace the entire wire harness. If the rubber cover for the SDLC connector is missing, it also will be replaced free of charge (parts and labor). The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need the vehicle for a longer period of time.

What we need you to do

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

VIN

Please call your Ford dealer without delay and request a service date for Recall 22S68. Provide the dealer with your VIN, which is printed in the body of this letter. Ford has not issued instructions to stop driving your vehicle under this safety recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions. Ford Motor Company wants you to have this safety recall completed on the vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Ford Motor Company can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible. **If you already had this Ford recall performed disregard this notice.**

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners. A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Information regarding this recall is available in "Case Recall Attachments" in Jayco Partners. If you have questions about this recall please contact Ford Customer Relationship Center at 1-866-906-9811. You may also contact Jayco Inc. Customer Service at 1-800-283-8267.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
 Jayco Motorized Division