



## Recall Alerts

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**To:** Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Region:**  U.S.  
 CAN

**Bulletin:** SRA-V23-12  
**Date:** November 17, 2023  
**Valid to:** N/A  
**Action Required?**  Yes  No

**From:** Corey Martin, Product Regulation Specialist  
**Subject:** Safety Recall RVXX2312, Passenger Side Bench Seat

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### **Description of Defect:**

The passenger side bench seat attachment does not meet strength requirements due to in-adequate floor reinforcement.

In the event of an accident, the passenger side bench seat attachment to the floor could fail, increasing the risk of injury. There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy will be to remove an existing weld nut and replace it with a two nut and washer combination which provides adequate strength.

### **Models/ Model Years Affected:**

Certain 2019- 2024 VN and VHD vehicles manufactured from January 02, 2018 through October 20, 2023.

### **Vehicle Quantities:**

752 vehicles (638 US, 114 Canada)

### **Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Release Schedule:**

- Vehicle list will be posted on the Trucks Dealer Portal November 17, 2023.
- Owner notification letters will be released on or before December 15, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).