



IMPORTANT SAFETY RECALL

November 20, 2023

Triple E Recreational Vehicles A Division of Triple E Canada Ltd.

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LEISUREVANS.COM

«Dealer»

"This notice applies to this vehicle, «ProductLine»

VIN #«Vin»

Coach #«UNIT CoachID»

Triple E Recreational Vehicles Recall CA#10438-1

NHTSA #23V766

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain 2023 & 2024 Wonder W24RTB, W24FTB & W24RL motorhomes manufactured between May 5, 2023 and October 18, 2023

Description of Defect:

The 120V wiring for the Truma air conditioner, is being routed through the roof aluminum framing. The wires may become worn from rubbing on the raw metal edge causing an arcing hazard. This could cause a small spark and cause a possible fire and bodily injury.

To Have This Modification Performed:

We request your assistance to have this safety issue corrected. Follow SOP12388 included in this mailing to install a grommet over the wiring for the Truma air conditioner.

For reimbursement submit a warranty application for,

Labour to perform this Recall: 0.5 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#10438-1".

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

Brad Wall

Brad Wall

Customer Service / Warranty Manager

BW/wcw

Enclosures

- 1 SOP12388 (Standard Operating Procedure)
- 1-Grommet
- 2 Self-tapping screws