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<b>Sent on</b>	11	09	2023	<b>Expires on</b>	01	01	2024
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Safety Recall: 2016-19M Multi-Model Connecting Rod Bearing Inspection
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DATE: November 9, 2023

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2016-19M Multi-Model Connecting Rod Bearing Inspection

On November 8, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2018-2019 Odyssey, 2016 & 2018-2019 Pilot, and 2017 & 2019 Ridgeline vehicles which may have engines containing internal damage at the connecting rod bearings possibly leading to engine failure. If an engine fails, the vehicle's motive power may be lost, increasing the risk of crash, fire, or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a customer may subject your dealership to claims or lawsuits.

**BACKGROUND**

During the manufacturing process, some crankshafts may have been built with improper connecting rod journal specifications that could lead to early engine deterioration, damage, and possible failure due to lack of lubrication and excessive heat.

**REPAIR**

Inspect and if necessary, replace the bearings and/or the crankshaft and/or the short/long block.

**PARTS AND TOOLS**

Certain required parts and tools currently are estimated to be available in early spring 2024. We will notify you via iN message when they become available.

**SERVICE BULLETIN**

A stop sale only placeholder Service Bulletin 23-097, *Safety Recall: 2016-19 Multi-Model Connecting Rod Bearing Stop Sale* has posted to the Service Information System (SIS) as of November 9, 2023. A revised bulletin, including inspection, repair, parts, tools, and warranty claim information, will be posted to the SIS at a later date.

**CUSTOMER NOTIFICATION**

American Honda expects to complete customer notification in early January 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.