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Sent on 03 01 2024 **Expires on** 05 19 2024

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject UPDATE-Stop Sale/Safety Recall: 2016-19M Multi-Model Connecting Rod Bearing Insp

DATE: March 1, 2024

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **UPDATE-Stop Sale/Safety Recall: 2016-19M Multi-Model Connecting Rod Bearing Inspection**

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, March 1, 2024, the connecting rod bearings and connecting rod bearing repair kits for the 2018-2019 Odyssey, 2016 & 2018-2019 Pilot, and 2017 & 2019 Ridgeline vehicles are available. Due to a limited parts inventory to complete the necessary repairs, dealers must prioritize which vehicles are inspected and repaired. A customer experiencing a symptom of an engine rod knock or a vehicle stall when driving should be inspected. Parts will be available through allocation only under the following service bulletins:

- 24-001, *Safety Recall: 2016 & 2018-2019 Pilot Connecting Rod Bearing*
- 24-002, *Safety Recall: 2017 and 2019 Ridgeline Connecting Rod Bearing*
- 24-003, *Safety Recall: 2018-2019 Odyssey Connecting Rod Bearing*

TOOLS

Rod bearing organizers, as well as many other tools to support this campaign, have been sent to dealers. If you have not received them by March 12, 2024, please contact the Special Tools Hotline at (833) 949-4672.

V-SMART (version 2.1.19p) has been deployed to support this repair. Please make sure the phones are charging during the process and connected to the WiFi. V-SMART will update automatically.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.