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Sent on	02	09	2024	**Expires on**	03	27	2024	
From	Brad Ortloff, Manager of Auto Campaigns and Recalls							
Subject	UPDATE-Stop Sale/Safety Recall: 2015-20M Multi-Model Connecting Rod Bearing Insp							

DATE: February9, 2024

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **UPDATE-**Stop Sale/Safety Recall: 2015-20M Multi-Model Connecting Rod Bearing Inspection

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, February 9, 2024, the connecting rod bearings and connecting rod bearing repair kits for the 2015-2020 TLX and 2016-2020 MDX models are available. Due to a limited parts inventory to complete the necessary repairs, dealers must prioritize which vehicles are inspected and repaired. A client experiencing a symptom of an engine rod knock or a vehicle stall when driving should be inspected. Parts will be available through allocation only under Service Bulletins 24-001,*Safety Recall: 2016-2020 MDX Connecting Rod Bearing* and 24-002, *Safety Recall: 2015-2020 TLX Connecting Rod Bearing.* The Service Bulletins will include inspection, repair, parts, tools, and warranty information related to this recall.

TOOLS

Rod bearing organizers, as well as many other tools to support this campaign, have been sent to dealers. If you have not received them, please contact the Special Tools Hotline at (833) 949-4672.

V-SMART (version 2.1.19p) has been deployed today to support this repair. Please make sure the phones are charging during the process and connected to WiFi. V-SMART will update automatically.

SUMMARY

On November 8, 2023, Acura notified NHTSA of a **stop sale** and **safety recall** for certain model year 2016-2020 MDX, and 2015-2020 TLX vehicles. During engine manufacturing, some crankshafts may have been built with improper connecting rod journal dimensions, resulting in increased friction between the journals and their bearings. This increased friction could lead to accelerated engine deterioration and possible failure due to lack of lubrication and excessive heat. If an engine fails, the vehicle may lose motive power, increasing the risk of crash, fire, and resulting injury. **Please refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a client may subject your dealership to claims or lawsuits.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.