Next Unread Message

View Message

Sent on	11 09 2023 Expires on 01 27 2024
From	Brad Ortloff, Manager of Auto Campaigns and Recalls
Subject	Stop Sale/Safety Recall: 2015-20M Multi-Model Connecting Rod Bearing Inspection

DATE: November 9, 2023

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2015-20M Multi-Model Connecting Rod Bearing Inspection

On November 8, 2023, Acura notified NHTSA of a **stop sale** and **safety recall** for certain model year 2016-2020 MDX and 2015-2020 TLX vehicles which may have engines containing internal damage at the connecting rod bearings possibly leading to engine failure. If an engine fails, the vehicle's motive power may be lost, increasing the risk of crash, fire, or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a client may subject your dealership to claims or lawsuits.

BACKGROUND

During the manufacturing process, some crankshafts may have been built with improper connecting rod journal specifications that could lead to early engine deterioration, damage, and possible failure due to lack of lubrication and excessive heat.

REPAIR

Inspect and if necessary, replace the bearings and/or the crankshaft and/or the short/long block.

PARTS AND TOOLS

Certain required parts and tools currently are estimated to be available in early spring 2024. We will notify you via iN message when they become available.

SERVICE BULLETIN

A stop sale only placeholder Service Bulletin 23-036, Safety Recall: 2015–20 Multi-Model Connecting Rod Bearing Stop Sale has posted to the Service Information System (SIS) as of November 9, 2023. A revised bulletin, including inspection, repair, parts, tools, and warranty claim information, will be posted to the SIS at a later date.

CLIENT NOTIFICATION

Acura expects to complete client notification in early January 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.