Reference Number: GCUS-3-3079

REVISION: A232424320-02 – Safety Recall - Intermittent Instrument Panel Blackout - Revised Correction Statement

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6728

URGENT - DISTRIBUTE IMMEDIATELY

Date: November 27, 2023

Subject: REVISION: A232424320-02 – Safety Recall

Intermittent Instrument Panel Blackout

Revised Correction Statement

Models: 2024 Buick Encore GX

2024 Buick Envista

2024 Chevrolet Trax

Equipped with Infotainment Virtual Cockpit System (RPO IVA)

To: All General Motors Dealers

Bulletin A232424320 has been revised to include an OTA option in the correction statement. Please discard all previous copies of bulletin A232424320. Also note that vehicles already remedied through Service Update Bulletin A232415800 are included and will show as closed in IVH for both A232415800 and A232424320.

Customer Letter Mailing

The customer letter mailing will begin on December 4, 2023.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS