

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 23V738  
CANADA RECALL: 2023-594  
FR ID: 320-1697

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

December 2023

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section–*

## **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

*Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.*

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2018-2024 Coachmen Adrenaline and 2020-2024 Work and Play Travel Trailer and Fifth Wheel recreational vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard (FMVSS)* number 108, “Lamps, reflective devices and associated equipment”. Additionally, this non-compliance fails to meet the requirements of Canadian *Motor Vehicle Safety Regulations (CMVSS)* number 108 “Lamps, reflective devices and associated equipment”. This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person.

The identified VIN(s) referenced in the attached document(s).

The designated Date range of production is:

Adrenaline – 07/14/2017 through 10/30/2023

Work and Play – 03/25/2019 through 9/29/2023

## **WHAT IS THE DEFECT/NONCOMPLIANCE?**

The driver and passenger side marker lamps (amber and red) fail to meet F/CMVSS 108 for lens reflectivity.

## **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

An approaching vehicle from the rear or side may not get the proper indication if conspicuity from the suspect vehicle. This could increase the risk of a crash. Additionally, the side marker lamps do not meet F/CMVSS 108.

## **SERVICE PROCEDURE:**

The reflector stickers are included with this notification. There are 4 amber and 2 red.

Reflector Installation:

STEP 1: Locate the amber and red clearance lamps on the driver’s side and passenger side on the lower metal skirt.  
Depending of the length, some vehicles may have two amber clearance lamps (one mid-ship);

STEP 2: Clean the area directly below the amber and red clearance lamps with isopropyl alcohol (an area of 6” x 6”);

STEP 3: Apply the matching reflex reflectors to the clearance lamp directly below the appropriate clearance lamp and firmly press into place. Ensure there are not any bubbles in the reflex sticker. Ensure you apply the reflex reflectors - amber to amber and red to red;

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## DEALER REPAIR CODES: Dealer Connect

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
23V738	2023-594	RC-056-03-00-004432	Install Reflex Stickers	.20 hrs.

## HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
Adrenaline and Work and Play Customer Service	(574) 825-6302

The Recall shall be considered the utmost priority to remedy the 2018-2024 Coachmen Adrenaline and 2020-2024 Work and Play Travel Trailer and Fifth Wheel in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2018-2024 Coachmen Adrenaline and 2020-2024 Work and Play Travel Trailer and Fifth Wheel listed under this Recall.

If your dealership has already performed the remedy to 2018-2024 Coachmen Adrenaline and 2020-2024 Work and Play Travel Trailer and Fifth Wheel, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2018-2024 Coachmen Adrenaline and 2020-2024 Work and Play Travel Trailer and Fifth Wheel in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

### Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Inc.  
Office of Corporate Compliance