

SAFETY RECALL ACTION NOTICE 611 - ROCKET 3



Notice Information

Ref	25516
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Clothing Sales, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin, Marketing Executive
Subject:	Service/Technical

TOL NOTICE (US&CA) – November 2, 2023

TOL Ref. #25516-SVC

SAFETY RECALL ACTION NOTICE 611 – ROCKET 3

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the below-referenced model. We require your immediate attention to rectify the below machines. Full details are specified in [SRAN661](#) document.

Affected Models

SAFETY RECALL ACTION NOTICE 611

REAR BRAKE MASTER CYLINDER REPLACEMENT

<u>MODEL CODE</u>	<u>MODEL</u>	<u>MODEL YEAR</u>
YA1	ROCKET 3 GT TRIPLE BLACK	2022
YB1	ROCKET 3 R BLACK	2022
YJ1	ROCKET 3 GT	2020 - 2024
YK1	ROCKET 3 R	2020 - 2024
YL1	ROCKET 3 TFC	2020

VIN RANGE: 971477 to BR6550
(All Markets)

WHAT IS THE PROBLEM?

A small number of motorcycles within the affected VIN range have been parked or stored for long periods of time may demonstrate noticeably increased rear brake pedal travel than that previously experienced prior to storage. In the event of an affected motorcycle being stored, the rear brake pedal must be depressed over a greater distance than prior to storage before the brake engages. A small number of motorcycles that are used regularly may also demonstrate smaller increases in

brake pedal travel. Once engaged, rear brake performance is unaffected. Note: Front brakes are not affected and will remain fully functional.

On unrepaired affected motorcycles, where pre-ride safety checks have not been completed, this increased pedal travel can increase the risk of a crash.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in the above Safety Recall Action Notice.

All arrangements for updating of our computer systems have been completed.

Notification letters to current customers will be mailed on or shortly after November 15th, 2023 explaining the action and advising them to return their bike to a Triumph dealer to have the modification carried out free of charge.

The bulletin states that the Rear Brake master cylinder needs to be replaced for the affected VINS. Each dealer will receive the necessary service tool, T3880885 - Brake line fixture, to carry out the repair.

WHAT SHOULD DEALERS DO?

All affected motorcycles are to be repaired in accordance with the above Safety Recall Action Notice available on TriumphOnline.net (TOL) and attached.

It is imperative that any owner who has purchased an affected machine be contacted immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to repair as per the above Safety Recall Action Notice prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
3. Using your own records please contact affected customers to arrange repairs at the earliest convenient opportunity.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

FEDERAL LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.