

Safety Recall 23KWK: C500/T660/T800/W900 Seatbelt Intermediate Connecting Point (ICP) Bar Spacer

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Number

23KWK / 23V717 / 2023-573

Supplier

Kenworth Truck Company

Description

Safety Recall: C500/T660/T800/W900 Seatbelt Intermediate Connecting Point (ICP) Bar Spacer

Date

11/28/2023

What's New

Safety Recall

Repair parts and procedures are now available. On certain Kenworth model year 2018 through 2024 C500/T660/T800/W900 trucks with Sears Atlas 70 or 80 series seats, a spacer was installed on the seatbelt mounting assembly. In a severe collision, the ICP bar may fail, increasing the risk of injury.

Introduction

On certain Kenworth model year 2018 through 2024 C500/T660/T800/W900 trucks with Sears Atlas 70 or 80 series seats, an additional spacer was included in the joint connecting the seat structure to the seatbelt tether and buckle. This spacer results in an increased moment arm on the seat

structure, which increases the load on the joint. A failed Intermediate Connecting Point (ICP) bar may allow the seatbelt to slip when fully loaded by the weight of the seat occupant during a severe collision, which may increase the risk of injury.

Situation

5,373 (3,841 US and 1,532 Canada) model year 2018 through 2024 C500, T660, T800 and W900 trucks built from 03/17/2017 through 03/10/2023 equipped with Sears Atlas 70 or 80 series seats.

Resolution

Safety Recall

Affected vehicle owners will be notified and dealers will inspect and remove the spacer(s) from the ICP bar joint, re-torque, and replace the seatbelt bolt with a shorter bolt.

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **23KWK** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management
3. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the **23KWK** campaign code prior to performing this repair.
4. Follow the repair procedures below.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **0.3 hours** labor to remove only the driver's side seatbelt spacer, and install/torque new shorter bolt. Use Quick Claim Code **23KWKA**.
- If the chassis is listed on the "**Two-Spacer**" tab on the attached chassis list, **0.3 hours** labor to remove the seatbelt spacer and install/torque

new shorter bolt on both driver and passenger side. Use Quick Claim Code **23KWKB**.

- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- File the claim within 14 days in accordance with Warranty Policy [CA009](#).

Take off parts disposition: Destroy take-off parts immediately so they cannot be reused.

PRWS CLAIM CODING			
Campaign Code:	23KWK	Campaign Type	Safety Recall
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	173	Causal Code	K221-3478
Corrective Action Code	12	Responsibility Code:	Camp
Failure Location	002-011-025	Causal Part	K221-3478
Supplier Code	N/A	SRT Code	<p>B23-26A 0.3 hrs Bulletin 23KWK – 23KWK 1.9m Seatbelt ICP Bar (Driver only) removal per bulletin procedure</p> <p>B23-26B 0.3 hrs</p>

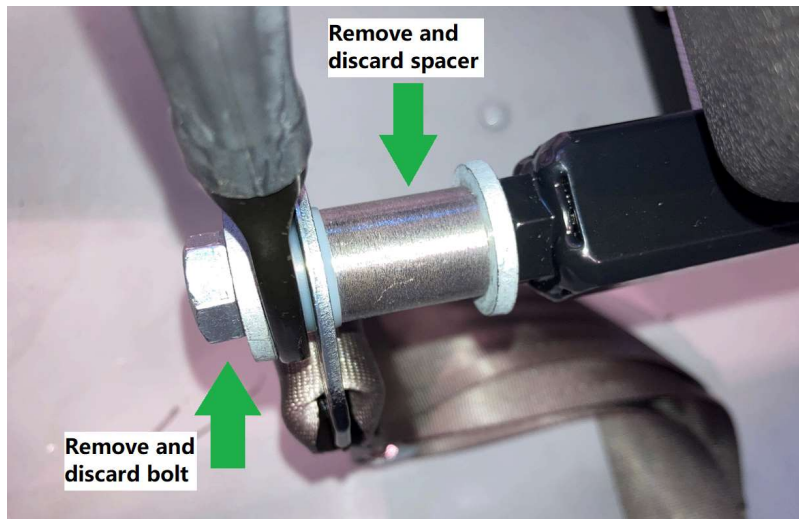
			Bulletin 23KWK – 23KWK 1.9m Seatbelt ICP Bar (Both sides) removal per bulletin procedure
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Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Read all steps before beginning.

1. Remove and discard the bolt securing the seatbelt buckle to the ICP bar on the right side of the seat.
2. Remove and discard the spacer.



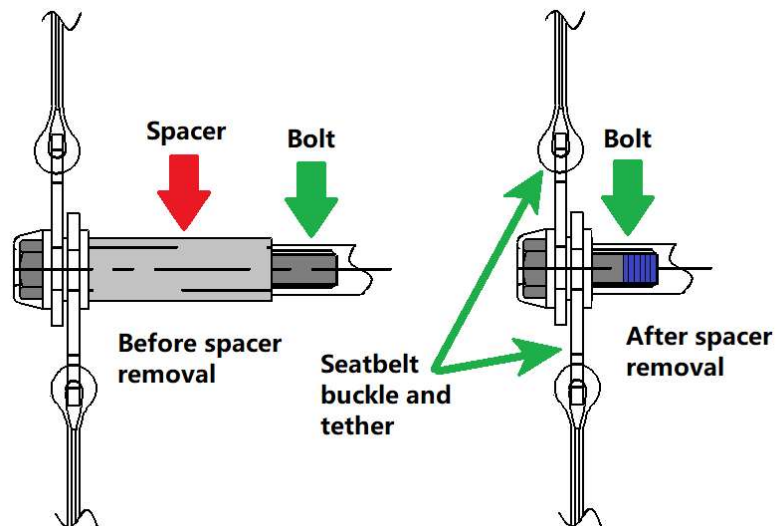
3. Apply blue Loctite 242 or equivalent to the new bolt threads.
4. Install the new seatbelt buckle bolt to the ICP bar. Torque to 45 Lb-Ft. Re-install washers as removed to ensure buckle and tether hardware is

correctly aligned (washer style/alignment may vary by vehicle).



NOTE

When re-installing the seatbelt tether, make sure that the belt is not twisted.



- If your truck is listed on the **“Two-Spacer”** tab on the chassis list, perform these steps to the left side of the passenger seat as well if it is also equipped with a spacer.

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1 (2 for trucks on “Two Spacer”)	HWC01728	BOLT

Quantity	Part Number	Description
Chassis List)		
1 Bottle	Locally Sourced	Blue Loctite 242 .5ml (or equivalent)

Links

[Chassis List](#)

[US Customer Letter](#)

[Puerto Rico Spanish Customer Letter](#)

[Canada English Customer Letter](#)

[Canada French Customer Letter](#)

Revision History

02/27/2024: Interim bulletin converted into a final bulletin. The "What's new" section is updated to include "Repair parts and procedures are now available"

11/21/2023: Interim bulletin published