

APB3 Stop Delivery / Recall Campaign- Re-coding airbag control unit

Update 10/27/23

Please be advised that an interim TI is available and attached below. This can be used to remedy APB3 Dealer Inventory vehicles on Stop Delivery IMMEDIATELY.

The TI is attached below and will not be available in PCSS. The official TI will be available in the coming weeks.

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Important information

DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Any vehicles delivered to customers before this announcement can be released from Stop Delivery by sending a PRMS Warranty / Campaigns Ticket to Mitchell Grasser. The ticket must have proper documentation of the sale / delivery.

ID Number	APB3
Models	911 (992) equipped with Full Bucket Seats (I-No. Q1K)
Model Years	2021-2024
Number of Affected VINs	2,430
VIN List	Attached
Issue Description	Porsche is recalling the subject vehicles in order to address a programming issue for seat-mounted side air bags in vehicles with full bucket seats.
What should Porsche Centers do?	Please do not deliver the subject vehicles in Dealer Inventory until the repair is completed. The repair is now available as of 10/27/23. The vehicles may be driven only for loading and unloading purposes in the transport chain prior to remedy.

Please arrange for customer vehicles to be remedied as soon as possible.

What will Porsche do?

Vehicles will have the remedy performed once it is available.

The repair is now available as of 10/27/23.

TI Number

To be released at a later date. Interim TI attached below as of 10/27/23.

Customer letter

To be released at a later date.

Customer Reactive Statement

Our first priority is the safety of anyone traveling in one of our cars. We are recalibrating the seat-mounted air bag deployment logic in 2021-2024 Porsche 911's equipped with optional Full Bucket Seats to eliminate seat-mounted side air bag deployment in certain specific types of crashes to help reduce the potential for ancillary injuries caused by seat-mounted air bag deployment in types of crashes in which such deployment is not warranted. Owners will be contacted proactively in the coming days, and the issue will be remedied free of charge.

Attachments

1. [APB3_StopDelivery_Interim TI 992_EN.pdf](#)
2. [PVMS_VIN_List_Report_APB3_2023-10-27.XLSX](#)