

# MACK TRUCKS RECALL ALERT



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**Subject:** Safety Recall SC0451, Steering Assist Cylinder Castle Nut Torque  
**Recall Number:** SRA-M451  
**Date:** October 25, 2023  
**Applicable Markets:**  U.S.  Canada  Export

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## **Description**

On a small number of trucks, the castle nut connecting the power steering assist cylinder to the steering arm may not have been tightened properly and the cotter pin may be missing. As a result, the nut could loosen and separate, causing a loss of steering control.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy will be to tighten the castle nut and install a new cotter pin.

## **Model and Model Years Affected**

- Certain 2024 Mack LR model vehicles manufactured August 25, 2023, through September 19, 2023.

## **Vehicle Quantities**

- 52 vehicles (47 US, 5 Canada)

## **Dealer Responsibilities**

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

## **Notification Release Schedule**

- Vehicle list will be posted on the Trucks Dealer Portal October 25, 2023.
- Owner notification letters will be released on or before December 15, 2023.
- Repair Instruction will be released once they are available.

## **Contact**

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).