



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V23-10
Date: October 19, 2023
Valid to: N/A
Action Required? Yes No

From: Corey Martin, Product Regulation Specialist
Subject: Safety Recall RVXX2310, Stability Control Programming

Description of Defect:

The electronic stability control may be inoperative due to the lack of yaw input as a result of a software programming error.

In the event of the need for stability control intervention, the vehicle may not have the ability to mitigate a loss of stability which may increase the risk of a crash.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy will be to program the ABS/ESP ECU with software which restores the functionality of the yaw sensor to the stability control program.

Models/ Model Years Affected:

Certain 2024 VNL and VNR vehicles manufactured from September 05, 2023 through September 12, 2023.

Vehicle Quantities:

29 vehicles (26 US, 3 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal October 19, 2023.
- Owner notification letters will be released on or before December 03, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.