Vehicle Compliance & Analysis

TO: Mercedes-Benz Dealer Principals, General Managers,	FROM: Gregory Gunther, Senior Manager, Vehicle	
Sales Managers, Service Managers, Parts Managers	Compliance and Analysis, Engineering Services	
RE: Recall Campaign Launch Notification		
Replace Child Seat Anchor Covers on the Second-	DATE: October 27, 2023	
Row Seats	DATE. October 27, 2023	
MY22 EQB (243 platform)		

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis

Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company



Vehicle Compliance & Analysis

Recall Campaign Launch Notification			October 27, 2023		
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Child Seat Anchor Covers		
2023100011	23V677	23P 9195003	on the Second-Row Seats		
This is to notify you of the Recall Campaign Launch to replace the child seat anchor covers on the second-row seats on <u>1</u> Model Year ("MY") 2022 EQB (243 platform) vehicle. The recall campaign will be visible on the www.NHTSA.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on October 27, 2023.					
		Backgrou			
Issue		Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on one Model Year ("MY") 2022 EQB (243 platform) vehicle, the symbol on the child seat anchor covers on the second-row seats might not meet current specifications. The functionality of the child seat anchor covers to attach to the rear seat cushion is ensured. However, certain requirements of FMVSS 225 might not be fulfilled. In the event the symbol on the child seat anchor covers is not according to FMVSS 225 specifications, a customer may incorrectly install the child seat in the vehicle. Incorrect installation of a child seat might increase the risk of injuries to occupants.			
What We're Doing		MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the child seat anchor covers on the rear seats of the affected vehicle.			
Parts		The remedy is available and	l can be performed.		
		Vehicles Aff	ected		
Vehicle Model Year(s)		2022			
Vehicle Model		EQB			
		Vehicle Popu	lations		
Total Recall Population		1			
Total Vehicles in Dealer		0			
Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in NetStar VMI and Xentry Portal. Once the repair is complete, the vehicle may be sold or leased.					
Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).					
Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.					
Next Steps/Notes					
Customer Notification	Timeline	Customer letters will be ma	ailed on or before December 5, 2023.		
AOMS/SOMS		your dealers ASAP.	nerate questions from your dealers. Please forward this notice to		
Rental Fleet Partners		representative for further in preferred MBUSA dealer.	eles in your fleet. Please contact your respective MBUSA fleet nformation and next steps. For repairs, please contact your		
Customer Reimbursem	ent	Customer reimbursement i	s not being offered for this campaign.		
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.					

Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company



Recall Campaign Bulletin



Campaign No. 2023100011, October 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model EQB (243 platform) Model Year 2022

Replace Child Seat Anchor Covers on the Second-Row Seats

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on one Model Year ("MY") 2022 EQB (243 platform) vehicle, the symbol on the child seat anchor covers on the second-row seats might not meet current specifications. The functionality of the child seat anchor covers to attach to the rear seat cushion is ensured. However, certain requirements of FMVSS 225 might not be fulfilled. In the event the symbol on the child seat anchor covers is not according to FMVSS 225 specifications, a customer may incorrectly install the child seat in the vehicle. Incorrect installation of a child seat might increase the risk of injuries to occupants. An authorized Mercedes-Benz dealer will replace the child seat anchor covers on the rear seats of the affected vehicle.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for other open campaign(s) and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 1 vehicle is affected.

Order No. P-RC-2023100011

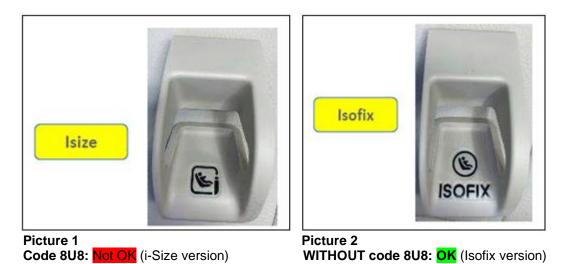
Recall Campaign Bulletin

Recall Campaign Bulletin

Replace Child Seat Anchor Covers on the Second-Row Seats

Check Procedure

1. Check which version of the child seat anchor covers *has been* installed in the vehicle. (i-Size or ISOFIX).



- Check child seat anchor covers type (4 pieces) on the rear seats of the vehicle.
 I The child seat anchor covers installed in the vehicle *must* be the ISOFIX version.
 - a. Installed child seat anchor covers type: Isize (Picture 1): Carry out work procedure.
 - b. Installed child seat anchor covers type: ISOFIX (Picture 2):: End measure.

Work Procedure

1. Replace child seat anchor covers.

1 Use a suitable tool to release and remove the child seat anchor covers in the area of the arrow (Figure 3).



Figure 3

Primary Parts Information

Qty.	Part Name	Part Number
As required	Child seat anchor cover	A 247 860 83 02 8T92

The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in the Xentry Portal.

1Note: The following allowable labor operation should be used when submitting a warranty claim for this repair.

Warranty Information

Damage Code	Operation Number	Description	
	12-1893	Check child seat anchor covers on second-row seats	0.1
91 950 03	12-1894	Replace (up to 4) child seat anchor covers on second-row seats (after check)	0.1

Note: Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.