

IMPORTANT SAFETY RECALL INFORMATION
Safety Recall Campaign 0184
MY23 FLHXSE FLTRXSE Brake Line Clamp

To: Worldwide Dealers

Roles:

Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

October 10, 2023

Dear Dealer:

Harley-Davidson has learned that on certain early production 2023 FLHXSE and FLTRXSE model motorcycles a lower frame rail clamp may not adequately retain the rear brake line (P/N 41800890), which may allow the line to contact the exhaust. Contact between the brake line and the exhaust could, over time, lead to a hole in the brake line and a loss of rear brake fluid. If brake fluid loss remains undetected, rear braking may be compromised, increasing the risk of a crash.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0184) all affected motorcycles. The remedy is to first confirm that the motorcycles are covered by this recall. If covered, perform the recommended recall update per Service Bulletin M1610 (the "Bulletin"). As part of Campaign 0184, any affected brake lines (P/N 41800890) in your service parts inventory must also be remedied. The bulletin outlines the repair and credit procedures for the recall update, and additional relevant information.

The recall kit (part number 91500116) will be used for Recall 0184. Recall kits will begin shipping on or about October 16, 2023. Kits will not be available for dealer order at launch, but will be distributed in wave shipments.

In the interest of our customers' safety, and as required by federal law, you may sell but **not deliver** any affected motorcycles until the recall remedy is complete. **Please refer to *H-Dnet / My Toolbox / Warranty Campaign Center*. Select "Safety Campaign Open VIN list," then select "0184" Campaigns to view the VIN list.**

In accordance with federal regulations administered by the National Highway Traffic Safety Administration (NHTSA) and other appropriate market-specific government agencies, Harley-Davidson or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

If you have any questions related to this recall, you can contact us at:

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact your regional office

We take pride in the quality standards and controls we employ in our drive to lead the industry and deliver the world's most desirable motorcycles. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0184

Recall 0184 Model Year List (production date range: April 11, 2023 to September 6, 2023)

Year	Model	Market
2023	FLHXSE	Worldwide
2023	FLTRXSE	Worldwide

Key Dates:

- Between October 10 and October 13, 2023 – Dealer Communication and Service Bulletin released.
- Between October 16 and October 25, 2023 – Owner Letters mailed.
- Recall kits will begin shipping on or about October 16, 2023.