

Date: 10/23/2023

Subject: Stop Delivery Order: Safety Recall FL982

SAFETY RECALL NOTICE On **October 3, 2023**, Daimler Truck North America (“DTNA”) filed a Defect Information Report (“DIR”) with the National Highway Traffic Safety Administration (“NHTSA”) and/or a Defect Information Notice (“DIN”) with Transport Canada (“TC”) informing the agencies of our intent to conduct a voluntary safety recall.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. **Some of the vehicles subject to this "Stop Delivery Order" may be in your new vehicle inventory.** Until further instructions are available, **new vehicles subject to this “Stop Delivery Order” must be held and not delivered to customers.**

DTNA *strongly recommends* that dealers and distributors remedy recalls before selling used vehicles. For any used vehicle with an open recall not remedied before sale, DTNA requires that the dealer or distributor notify prospective buyers of the open recall.

Affected vehicles in FL982:

Make	Model	Model Year: Start	Model Year End	Prod. Start Date	Prod. End Date
Thomas Built Buses	SAF-T-Liner Jouley	2020	2024	10/31/2019	08/30/2023
Thomas Built Buses	SAF-T-Liner C2 School Bus	2019	2024	01/02/2018	09/26/2023
Thomas Built Buses	SAF-T-Liner C2 Non-School Bus	2019	2024	04/05/2018	04/25/2023

Problem: A defect, which relates to motor vehicle safety, exists in certain Thomas Built Buses SAF-T-LINER C2. The affected vehicles are equipped with an emergency exit door latch with a specific vandal lock variant where the latch fasteners may fully detach from the latch mechanism.

Solution: DTNA is currently developing the repair strategy. Repairs will be performed free of charge by Daimler Truck North America-authorized service facilities. Details of the reimbursement plan will be included in the owner’s notification letter. Owners are directed to seek reimbursement through authorized dealers.

Owner Notification Mailing Schedule: Owner letters will be mailed prior to the campaign’s activation; the current schedule is yet to be determined.