



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 816-9825

IMPORTANT RECALL INFORMATION #231002REV October 2023

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

SUBJECT: RECALL CAMPAIGN #231002REV – Griddle Plumbing

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc. has decided that a safety defect relating to motor vehicle safety exists on certain Fleetwood and Holiday Rambler, brand Class A gasoline motorhomes:

Fleetwood Products

Model Year(s) 2023- 2024 Fortis

Manufactured date range

December 29, 2022 – July 25, 2023

Holiday Rambler Products

Model Year(s) 2024 Invicta

Manufactured date range

June 20, 2023

Models: 36 Y

We are notifying the owners of the affected vehicles in order to correct the problem. Copies of the U.S. owner notification letters and Service Bulletin are attached for your information.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall campaign, the model of exterior griddle installed in the applicable products have a plumbing configuration which will allow the griddle to be stowed while still connected to LP. This condition would allow the griddle to be stowed while still in use, increasing the risk of a fire.

WHAT SHOULD YOU DO?

Stock units must not be sold until the recall has been completed. Owners of the above-mentioned motorhomes have been told to contact an authorized REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #231002REV** prior to beginning repairs. Contact REV RV Technical Support at (800) 816-9825 for authorization, and REV RV Parts at (800) 509-3417 to order replacement parts.

Once repairs have been completed according to **Recall Service Bulletin #231002 REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

*If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. **REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.***



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #231002REV US Customer Letters
Recall #231002REV Service Bulletin