

## **FOLLOW-UP NOTICE**

## **ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS**

## THIS IS A FOLLOW-UP NOTICE TO ADVISE THAT THE REMEDY IS NOW AVAILABLE FOR CERTAIN MODELS.

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on the below vehicles equipped with Electronic Stability Control:

| AFFECTED MODELS               | PRODUCTION DATES                            | PLANNED FOLLOW-UP<br>NOTICE |
|-------------------------------|---|-----------------------------|
| 2010-2019 MY Borrego          | November 27, 2009 through June 14, 2018     | March 29, 2024              |
| 2012-2017 MY Rio              | June 21, 2011 through March 31, 2017        | April 10, 2024              |
| 2010 MY Sportage              | May 26, 2009 through January 26, 2010       | April 19, 2024              |
| 2012-2013 MY Optima - U.S.    | August 12, 2011 through July 11, 2013       | April 23, 2024              |
| 2015-2018 MY K900             | December 18, 2013 through October 30, 2017  | April 26, 2024              |
| 2010-2011 MY Rondo            | September 19, 2009 through February 9, 2011 | April 29, 2024              |
| 2011-2014 MY Sorento          | March 3, 2010 through June 14, 2013         | May 2024                    |
| 2011-2015 MY Optima - Korea   | August 12, 2010 through July 23, 2015       | May 2024                    |
| 2011-2013 MY Optima Hybrid    | February 15, 2011 through December 12, 2013 | May 2024                    |
| 2011-2013 MY Sportage         | May 6, 2010 through October 7, 2013         | May 2024                    |
| 2010-2013 MY Forte/Forte Koup | August 18, 2010 through March 22, 2013      | June 2024                   |
| 2011-2013 MY Soul             | June 9, 2010 through October 2, 2013        | June 2024                   |
| 2014-2016 MY Cadenza          | February 1, 2013 through January 7, 2016    | June 2024                   |

An engine compartment fire may occur in the area where the Hydraulic Electronic Control Unit (HECU) is located. It is believed that over time, the HECU experiences an electrical short circuit condition that results in excessive current, thereby increasing the risk of an engine compartment fire while driving or parked. However, the exact cause of the electrical short circuit remains unknown. A fire increases the risk of injury.

Kia dealers will install new fuse(s) to prevent an electrical short circuit condition in the HECU's electrical circuit board. Customers may experience Illumination of MIL, ABS warning light, burning/melting smell, and/or smoke from the engine compartment. If this occurs, the customer should have their vehicle towed to the nearest dealership immediately.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at <a href="www.kiatechinfo.com">www.kiatechinfo.com</a> in the week of March 26, 2024.

Enclosed you will find a copy of the follow-up owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of <a href="https://www.kia.com">www.kia.com</a>. Kia will mail notices to the affected vehicle owners starting from March 29, 2024 through June 2024 as parts become available.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

<u>NHTSA ADVISORY:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department Enclosures