



**MULTIPLE MODEL YEAR/MODEL VEHICLES - HYDRAULIC ELECTRONIC CONTROL UNIT (HECU)
SAFETY RECALL CAMPAIGN (SC284)
Q & A - FOLLOW-UP NOTICE
March 26, 2024**

Q1. What type of campaign is Kia conducting?

A1. *Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address a condition involving the Hydraulic Electronic Control Unit (HECU).*

Q2. What vehicles are affected by the recall?

A2. *Certain vehicles in the table below equipped with Electronic Stability Control:*

| AFFECTED MODELS | PRODUCTION DATES | PLANNED FOLLOW-UP NOTICE |
|-------------------------------|---|--------------------------|
| 2010-2019 MY Borrego | November 27, 2009 through June 14, 2018 | March 29, 2024 |
| 2012-2017 MY Rio | June 21, 2011 through March 31, 2017 | April 10, 2024 |
| 2010 MY Sportage | May 26, 2009 through January 26, 2010 | April 19, 2024 |
| 2012-2013 MY Optima - U.S. | August 12, 2011 through July 11, 2013 | April 23, 2024 |
| 2015-2018 MY K900 | December 18, 2013 through October 30, 2017 | April 26, 2024 |
| 2010-2011 MY Rondo | September 19, 2009 through February 9, 2011 | April 29, 2024 |
| 2011-2014 MY Sorento | March 3, 2010 through June 14, 2013 | May 2024 |
| 2011-2015 MY Optima - Korea | August 12, 2010 through July 23, 2015 | May 2024 |
| 2011-2013 MY Optima Hybrid | February 15, 2011 through December 12, 2013 | May 2024 |
| 2011-2013 MY Sportage | May 6, 2010 through October 7, 2013 | May 2024 |
| 2010-2013 MY Forte/Forte Koup | August 18, 2010 through March 22, 2013 | June 2024 |
| 2011-2013 MY Soul | June 9, 2010 through October 2, 2013 | June 2024 |
| 2014-2016 MY Cadenza | February 1, 2013 through January 7, 2016 | June 2024 |

Q3. How many customer vehicles are affected by this recall?

A3. *Approximately 1,730,018 vehicles -*

| | |
|---|---|
| <i>Sorento - 397,163 units</i> | <i>Optima Hybrid - 32,891 units</i> |
| <i>Optima (Kia Georgia) - 234,629 units</i> | <i>Rio - 207,746 units</i> |
| <i>Optima (Hwasung) - 148,753 units</i> | <i>Rondo - 1,596 units in US/US Territories</i> |
| <i>Cadenza - 30,362 units</i> | <i>Soul - 349,309 units</i> |
| <i>Forte/Forte Koup - 179,051 units</i> | <i>Sportage - 143,615 units</i> |
| <i>K900 - 5,015 units</i> | <i>Borrego - 62 units in US Territories</i> |

Q4. What is the concern with the Hydraulic Electronic Control Unit (HECU)?

A4. *An engine compartment fire may occur in the area where the Hydraulic Electronic Control Unit (HECU) is located. It is believed that over time, the HECU experiences an electrical short circuit condition that results in excessive current, thereby increasing the risk of an engine compartment fire while driving or parked. However, the exact cause of the electrical short circuit remains unknown. A fire increases the risk of injury.*

Q5. Can you describe the recall campaign and fix?

A5. *Dealers will install new fuse(s) to prevent an electrical short circuit condition in the HECU's electrical circuit board. Customers may experience illumination of MIL, ABS warning light, burning/melting smell, and/or smoke from the engine compartment. If this occurs, the customer should have their vehicle towed to the nearest dealership immediately.*

Q6. How will owners of the affected vehicles be notified?

A6. *Kia will send a follow-up letter as parts become available, notifying owners of the affected vehicles by first class mail starting from March 29, 2024 through June 2024 as parts become available.*

Q7. What should vehicle owners do when they receive the notification?

A7. Upon receipt of the follow-up notice, owners are to contact their authorized Kia dealer to arrange to have the recall performed on their vehicle.

Q8. Where were these vehicles produced?

A8. The affected vehicles were produced at Kia assembly plants in the U.S. and South Korea.

Q9. Will this cost vehicle owners any money?

A9. No. Kia will perform the recall repair free of charge at no cost to the customer.

A10. Are there any restrictions on an owner's eligibility?

A10. No.

Q11. If a customer has an immediate question, where can they get further information?

A11. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at www.kia.com (Owner's Section).