

IMPORTANT SAFETY RECALL

NHTSA Recall # 23V-643

Transport Canada Recall # 2023-522

Tiffin Recall # TIF-133

October 20, 2023

240V Induction Cooktop Grounding

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on certain **2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024 Allegro Bus motorhomes and 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024 Zephyr motorhomes built between April 27, 2015, and August 2, 2023**, that are equipped with an optional 240V induction cooktop.

On certain motorhomes equipped with an optional 240V induction cooktop, there is no ground installed in the metal junction box used to connect the cooktop to the motorhome. If the wires inside the junction box were too short circuit, there is a risk of an electrical shock, which could increase the risk of injury.

Tiffin Motorhomes will have a wire installed to ground the metal junction box.

Owners will be notified by mail about the recall and will be instructed to take their motorhome to a reputable service center **OR** dealer of **their** choice to have the repair completed. Tiffin Motorhomes allows 1 hour for the repair, but we are aware that some motorhomes will require up to 2 hours depending on where the junction box is located. Parts used for the recall can be from shop supplies and billed back to Tiffin under the recall. This recall repair will be completed at no charge to the owner of the motorhome.

To verify a motorhome's involvement in this recall, please visit our website, TiffinMotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Compliance Department