



**2018-2021 MY STINGER VEHICLES EQUIPPED WITH 2.0L T-GDI THETA II ENGINES - HIGH-PRESSURE FUEL PUMP
SAFETY RECALL CAMPAIGN (SC281)**

Q & A- INTERIM NOTICE

November 7, 2023

Q1. What type of campaign is Kia conducting?

A1. Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address a condition involving the high-pressure fuel pump.

Q2. What vehicles are affected by the recall?

A2. All 2018-2021 MY Stinger vehicles equipped with a 2.0L Turbo Gasoline Direct Injection (T-GDI) Theta II engine manufactured from September 29, 2017 through January 20, 2021.

Q3. How many customer vehicles are affected by this recall?

A3. Approximately 18,224 vehicles.

Q4. What is the concern with the High-Pressure Fuel Pump?

A4. Misalignment of the fuel control valve plunger in the high-pressure fuel pump can result in uneven wear. Over time, this wear can cause the plunger to remain in a stuck open condition. If the plunger remains in the 'stuck open' condition, over-pressurization of the high-pressure fuel pump can occur and may potentially result in the loss of drive power while driving at highway speeds. A loss of drive power increases the risk of a crash.

Q5. Can you describe the recall campaign and fix?

A5. When the remedy is available, Kia dealers will be instructed to inspect, and if necessary, replace the high-pressure fuel pump with a new one. In addition, dealers will update the software logic of the engine control unit to prevent a loss of drive power while driving should the defect condition occur.

Q6. How will owners of the affected vehicles be notified?

*A6. Kia will send an interim letter notifying owners of the affected vehicles by first class mail **beginning on November 10, 2023**. The purpose of this letter is to keep owners informed of Kia's recall implementation plan. Kia will send a follow-up notice when a remedy becomes available.*

Q7. What should vehicle owners do when they receive the notification?

A7. The interim letter is to advise owners of the status of the recall and remedy. Upon receipt of the follow-up notice, owners are to contact their authorized Kia dealer to arrange to have the recall performed on their vehicle.

Q8. Where were these vehicles produced?

A8. The affected vehicles were produced at a Kia assembly plant in South Korea.

Q9. Will this cost vehicle owners any money?

A9. No. Kia will perform the recall repair free of charge at no cost to the customer.

A10. Are there any restrictions on an owner's eligibility?

A10. No.

Q11. If a customer has an immediate question, where can they get further information?

A11. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at www.kia.com (Owner's Section).