



November 7, 2023

INTERIM NOTICE

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

This is an interim notice as we work on the remedy.

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on all 2018-2021 MY Stinger vehicles equipped with a 2.0L Turbo Gasoline Direct Injection (T-GDI) Theta II engine manufactured from September 29, 2017 through January 20, 2021.

Misalignment of the fuel control valve plunger in the high pressure fuel pump can result in uneven wear. Over time, this wear can cause the plunger to remain in a stuck open condition. If the plunger remains in the 'stuck open' condition, over-pressurization of the high pressure fuel pump can occur and may potentially result in the loss of drive power while driving at highway speeds. A loss of drive power increases the risk of a crash.

When the remedy is available, Kia dealers will be instructed to inspect, and if necessary, replace the high pressure fuel pump with a new one. In addition, dealers will update the software logic of the engine control unit to prevent a loss of drive power while driving should the defect condition occur. Customers may experience illumination of the Check Engine Light.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com when the remedy is available.

Enclosed you will find a copy of the interim owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of www.kia.com. Kia will mail notices to the affected vehicle owners beginning on **November 10, 2023**. A follow-up notice will be mailed once the remedy part becomes available.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures