



**2018-2021 MY STINGER VEHICLES EQUIPPED WITH 2.0L T-GDI THETA II ENGINES - HIGH-PRESSURE FUEL PUMP  
SAFETY RECALL CAMPAIGN (SC281)**

**Q & A- FOLLOW-UP NOTICE**

**December 14, 2023**

**Q1. What type of campaign is Kia conducting?**

*A1. Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address a condition involving the high-pressure fuel pump.*

**Q2. What vehicles are affected by the recall?**

*A2. All 2018-2021 MY Stinger vehicles equipped with a 2.0L Turbo Gasoline Direct Injection (T-GDI) Theta II engine manufactured from September 29, 2017 through January 20, 2021.*

**Q3. How many customer vehicles are affected by this recall?**

*A3. Approximately 18,224 vehicles.*

**Q4. What is the concern with the High-Pressure Fuel Pump?**

*A4. Misalignment of the fuel control valve plunger in the high-pressure fuel pump can result in uneven wear. Over time, this wear can cause the plunger to remain in a stuck open condition. If the plunger remains in the 'stuck open' condition, over-pressurization of the high-pressure fuel pump can occur and may potentially result in the loss of drive power while driving at highway speeds. A loss of drive power increases the risk of a crash.*

**Q5. Can you describe the recall campaign and fix?**

*A5. Kia dealers will be instructed to inspect, and if necessary, replace the high-pressure fuel pump with a new one. In addition, dealers will update the software logic of the engine control unit to prevent a loss of drive power while driving should the defect condition occur.*

**Q6. How will owners of the affected vehicles be notified?**

*A6. Kia will send a follow-up letter notifying owners of the affected vehicles by first class mail **beginning on December 18, 2023.***

**Q7. What should vehicle owners do when they receive the notification?**

*A7. Upon receipt of the follow-up notice, owners are to contact their authorized Kia dealer to arrange to have the recall performed on their vehicle.*

**Q8. Where were these vehicles produced?**

*A8. The affected vehicles were produced at a Kia assembly plant in South Korea.*

**Q9. Will this cost vehicle owners any money?**

*A9. No. Kia will perform the recall repair free of charge at no cost to the customer.*

**A10. Are there any restrictions on an owner's eligibility?**

*A10. No.*

**Q11. If a customer has an immediate question, where can they get further information?**

*A11. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at [www.kia.com](http://www.kia.com) (Owner's Section).*