



NHTSA Safety Recall 23V-627

TO: Winnebago Motorhome Dealers

SUBJECT: Campaign # 176 – Travato Awning Deployment

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2017 – 2024 Travato Motorhomes. These motor homes were manufactured, September 06, 2016 through August 31, 2023.

The retractable awnings are extending unintentionally while the motorhome is in motion. An awning that extends unintentionally while the motorhome is in motion could present a road hazard, which can increase the risk of a crash.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.



INSTRUCTION TO PERFORM CAMPAIGN # 176 TRAVATO AWNING DEPLOYMENT

Affected Models:

Certain 2017 – 2024 Winnebago Travato Motorhomes.

Repair Procedure:

Refer to instructions for update of the awning circuit.

Parts Information:

To minimize any inconvenience to your customers, we strongly encourage you to promptly order part kits for the vehicles on the attached list. This will ensure you have adequate inventory for your customers. Order the following Part Kit from Winnebago Motorhomes using the WinPortal system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.



REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

Labor operation numbers can be found in the Warranty section of WinPortal under Vehicle Info.

GENERATION 1 (G/GL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760101	7911	RC7911-24-776	2

GENERATION 1 (K/KL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760201	7918	RC7918-24-776	2

GENERATION 2 (G/GL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760301	7919	RC7919-24-776	3

GENERATION 2 (K/KL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760401	7922	RC7922-24-776	3

GENERATION 3 (G/GL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760501	7923	RC7923-24-776	3

GENERATION 3 (K/KL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760601	7924	RC7924-24-776	3

GENERATION 4 (G/GL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760701	7926	RC7926-24-776	3

GENERATION 4 (K/KL)

OPERATION NUMBER	DEALER NUMBER	PARTS KIT	TIME ALLOWANCE
24760801	7927	RC7927-24-776	3

Thank you for your cooperation.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosures