

# AIRSTREAM®

419 W. Pike St., Jackson Center, OH 45334

## IMPORTANT SAFETY RECALL

### Airstream Basecamp Travel Trailer

NHTSA Recall Number 23V614/Transport Canada Recall 2023-499

**Date:** 10/12/2023

**TO:** Airstream Dealer

#### **PROBLEM:**

Certain 2021-2023 Basecamp (16' & 20') travel trailers **manufactured without the optional roof mounted air conditioner**, were manufactured with a 12-gauge wire which is intended for future installation of a roof mounted air conditioner. This wire was capped using a Wago connector, but not terminated inside of a junction box. Because the wire was connected to the circuit breaker, and if the Wago connector were to separate from the wire, there may be a potential for a "hot skin" scenario. This could increase the risk of personal injury and/or property damage.

#### **RANGE OF VEHICLES INVOLVED:**

Basecamp travel trailers built between January 1, 2021, and January 5, 2023.

Serial number range:

Basecamp: **204855-208846**

**Note:** Because our VINs do not run in a contiguous series, there will be trailers in the VIN range not affected by the recall.

#### **WARRANTY REIMBURSEMENT:**

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement.

#### **Flat Rates:**

The time allowed for this repair is 0.50 hrs. per trailer to remove the 12-gauge wire from the circuit breaker, insulate the exposed end with electrical tape, and secure it behind the power center. Please use operation code **TTSBR8920100** when submitting a claim for warranty reimbursement.

#### **SERVICE ACTION:**

Remove the wire from the circuit breaker in the power center. Insulate the exposed end of the 12-gauge wire with electrical tape & coil it neatly behind the power center.

Please contact **Airstream Customer Service at 877-596-6111 ext. 7491** for any questions, or concerns.

**Notice:**

**Per CFR § 577.13(b) - Notification to dealers and distributors.** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure

A handwritten signature in black ink that reads "Rick March". The signature is written in a cursive, slightly slanted style.

**Rick March**

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 23V614  
Transport Canada Recall 2023-499