



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 93T7 / High Voltage Battery

This notice is for: All Dealer Personnel

Date: October 30, 2023

Issue: Under certain circumstances, there is a possibility that over time liquid can intrude into the high voltage battery of certain vehicles. Over time, if a sufficient amount of conductive liquid accumulates in the battery, arcing can occur, which could increase the risk of a fire.

Precautions: If liquid enters the battery, a drop in insulation resistance results. If the insulation resistance value drops below a defined threshold over time, a yellow warning message is displayed in the vehicle. If the insulation value continues to drop below a defined threshold over time, a red warning message is displayed in the vehicle.

Customers experiencing this situation are advised to contact their authorized Audi dealer without delay for an appointment to have the vehicle diagnosed.

As a reminder, the vehicle owner’s manual contains important information regarding the vehicle’s warning lights and messages. We encourage anyone who drives the vehicle to review the owner’s manual to become familiar with the types of vehicle indicators, warnings and messaging they may see.

- Repair:**
- REPAIR AVAILABLE – October 31, 2023 - Conduct leak testing to detect the potential for leakage into the battery. If testing indicates the potential for leakage, the battery will be replaced.
 - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2023	E-TRON GT	1,438
USA	2023	2023	RS E-TRON GT	461
CAN	2023	2023	E-TRON GT	192
CAN	2023	2023	RS E-TRON GT	42

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in ELSA on the day of repair to verify that a VIN qualifies for repair under this action. ELSA is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner appointments immediately
 - Owner mailing – October 2023

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-