

*INTEROFFICE MEMORANDUM*

Original Publication Date: January 22, 2025

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross  
Vice-President, Product Quality and Service Support

**SAFETY RECALL RENOTIFICATION  
OWNER RENOTIFICATION 24R003**

Toyota plans to conduct Safety Recall follow-up notifications to owners whose vehicles have not yet had the following Safety Recall repairs completed. Please note the following information for Regional and PD associates.

**Campaigns Covered in the Renotification**

| Campaign | Model, Model Year and Title   | Approximate UIO | Renotification Schedule |
|----------|---|-----------------|-------------------------|
| 22TA09   | 2022 Model Year Tacoma - Upper Child Seat Anchor Welds May Fail During a Crash                                | 16,500          | Late Jan 2025           |
| 21TA05   | 2019 - 2020 Yaris Sedan, 2020 Yaris Hatchback and Yaris R - Vehicle May Stall During Driving at Higher Speeds | 6,150           |                         |
| 23TA10   | 2022 Model Year GR86 - Turn Signal May Become Inoperative   | 3,500           |                         |

**Follow-Up Owner Notification Letter Mailing Date**

The Campaign Follow-Up Owner Notification(s) will begin in late-January 2025. Owners will be notified using the following method(s):

- First Class Mail Letter
- Email

Additionally, dealers can conduct their own outreach using the available data in LEO for the list of campaigns called out in the table below.

**List of Campaigns Currently in LEO**

| Campaign* | Model, Model Year and Title   | Upload Date |
|-----------|---|-------------|
| 20TA02    | Multiple Models and Model Years - Vehicle May Stall During Driving at Higher Speed                                | Jan-2023    |
| 20TA03    | Multiple Models and Model Years - Incomplete or Nondeployment of Airbags and/or Seat Belt Pretensioners May Occur | Apr-2021    |

|        |  |           |
|--------|--|-----------|
| 20TA05 | 2011 - 2012 Model Year Corolla - Incomplete or Nondeployment of Airbags and/or Seat Belt Pretensioners May Occur                             | Apr-2021  |
| 20TC01 | 2012 Model Year Tacoma - Air Injection Pumps and Air Switching Valves  | Oct-2021  |
| 20TC03 | 2019 Model Year Yaris Sedan - Engine Control Module Reprogram  | Sep-2022  |
| 21TA01 | 2009 - 2015 Model Year Venza - Non-deployment of Side and Curtain Shield Airbags May Occur   | Jun-2022  |
| 21TA03 | 2018 - 2019 Model Year 86 - Vehicle May Stall if Low-Pressure Fuel Pump Becomes Inoperative  | Sep-2022  |
| 21TA04 | 2020 - 2021 Model Year Supra - Potential Increased Braking Distance  | Jan-2023  |
| 21TA05 | 2019 - 2020 Model Year Yaris Sedan, 2020 Model Year Yaris Hatchback and Yaris R Vehicles - Vehicle May Stall During Driving at Higher Speeds | Jan-2023  |
| 21TA06 | 2018 - 2021 Model Year Tundra - Potential Increased Risk of Vehicle Fire   | Jan-2023  |
| 21TA09 | 2018 - 2019 Model Year Camry - Sudden Loss of Power Braking Assist May Occur   | Jan-2023  |
| 22TA02 | 2021 Model Year C-HR - Pre-Collision System (PCS) Inoperative without Warning Indicator  | Dec-2023  |
| 22TA09 | 2022 Model Year Tacoma Vehicles - Upper Child Seat Anchor Welds May Fail During a Crash  | Sep-2023  |
| 22TC01 | Multiple 2021 - 2022 Model Year Vehicles - DCM (Data Communication Module) Reprogramming   | Apr-2024  |
| 22TC05 | Multiple Models and Model Years - Crankcase, Case Vent   | Apr-2024  |
| 22TC07 | 2020 Model Year Corolla - Engine ECU Software Update   | Feb-2023  |
| 23TA05 | 2023 Model Year Camry and Camry HV - <b>DO NOT DRIVE</b> - Potential Loss of Vehicle Control   | Dec-2023  |
| 23TA10 | 2022 Model Year GR86 - Turn Signal May Become Inoperative  | Sept-2024 |
| 24TA05 | 2022 - 2023 Model Year Tacoma - Potential Axle Shaft Separation  | Sept-2024 |

\* **Note:** If there are no VINs assigned to a specific dealer, that campaign code will not appear in the "Build List" function of LEO under "Recalls and Service Campaigns" List Type.

#### **Customer Handling and Dealership Follow-Up**

Toyota encourages dealerships to follow-up with their customers by telephone to encourage them to complete these Safety Recalls. A word track has been provided in the dealer letter for this purpose. To assure a consistent and accurate description of the campaign is communicated to the customer, dealership

---

associates are requested to refer to the specific campaign Q&A (available in TIS) to answer any specific customer questions.

*Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Owner Renotification of Non-Completed Safety Recall, Special Service or Limited Service Campaign.*

Thank you for your cooperation.  
TOYOTA MOTOR SALES, U.S.A., INC