

[REDACTED]

[REDACTED]

**SUBJECT:** [REDACTED] **Combustion Engines Radiator Fans  
Vertical Fuse Holder – delivery stop**

Dear [REDACTED],

Nova Bus has determined a Safety-Related Defect that generated the Safety Recall 23V607. For Diesel and CNG bus models equipped with a radiator fans vertical fuse holder in the engine bay close to the maintenance panel, a Safety-Related Defect was identified recently and requires a remedy.

An Interim Owner Notification Letter will be mailed by September 12<sup>th</sup> to the affected US customers. A remedy is required on [REDACTED] and [REDACTED]. The Safety Recall 23V607 (MQR-2467) will define the remedy and order parts to cover busses in Service (always not under the control of the plant) in a timely manner.

Also, Nova Bus has stopped deliveries and will apply a remedy to the busses still at the plant and PDI facilities. The DCP-511173 is the internal process to define the procedure, order new parts and update documentation accordingly. The change will be shown next week on the Golden bus at Plattsburgh plant.

We have the goal to get one single fix for production and Service, but MQR-2467 will confirm in October the final remedy in Service.

If you have any questions or want to discuss, please do not hesitate to contact me.

Sincerely,

Léonard Guillemet  
Customer Project Manager

NOVABUS

[REDACTED]

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[REDACTED]