

# MACK TRUCKS RECALL ALERT



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**Subject:** Safety Recall SC0449, MMD Steering Gear Torque  
**Recall Number:** SRA-M449  
**Date:** September 1, 2023  
**Applicable Markets:**  U.S.  Canada  Export

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## **Description**

Certain 2024 MD6 and MD7 model vehicles were manufactured from June 23, 2023 to July 21, 2023 when improperly calibrated torque tooling was in use. Under-torqued fasteners can result in loss of clamp load, which may affect the steering and potentially cause loss of vehicle control.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy will be to tighten the steering gear fasteners to specification.

## **Model and Model Years Affected**

- Certain 2024 Mack MD6 and MD7 model vehicles manufactured June 23, 2023 through July 21, 2023.

## **Vehicle Quantities**

- 409 vehicles (395 US, 14 Canada)

## **Dealer Responsibilities**

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

## **Notification Release Schedule**

- Vehicle list will be posted on the Trucks Dealer Portal September 1, 2023.
- Owner notification letters will be released on or before October 23, 2023.
- Repair Instruction will be released once they are available.

## **Contact**

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).