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<b>Sent on</b>	08	18	2023	<b>Expires on</b>	10	30	2023
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Safety Recall: 2023 Accord/CR-V Hybrid e-CVT Replacement
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DATE: August 18, 2023

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2023 Accord/CR-V Hybrid e-CVT Replacement

On August 17, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for nineteen (19) model year 2023 Accord Hybrid and 2023 CR-V Hybrid units to address improperly manufactured e-CVTs which may cause illumination of the MIL and/or loss of motive force, potentially increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

**BACKGROUND**

A resolver is a rotation angle sensor for controlling an electric motor. The generator motor resolver covers in affected vehicles may have been damaged during the manufacturing process. Over time, this damage may cause the cover to separate from the resolver, potentially contacting and cutting the resolver wires and leading to a resolver malfunction. This malfunction may cause illumination of the MIL, the vehicle to transition to EV mode with range limited by battery capacity, and/or prevent the vehicle from restarting after stop.

**REPAIR**

Replace the e-CVT assembly.

**PARTS**

Parts will be available through the normal transmission ordering process.

**TOOLS**

There are no special tools needed for this recall.

**SERVICE BULLETINS**

Service Bulletins 23-075, *Safety Recall: 2023 CR-V FHEV e-CVT Replacement* and 23-079, *Safety Recall: 2023 Accord FHEV e-CVT Replacement* have posted to the Service Information System (SIS) as of August 18, 2023. They include repair, parts, tools, and warranty information related to this campaign.

**CUSTOMER NOTIFICATION**

American Honda expects to complete customer notification in early October 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.