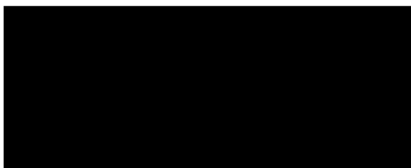


IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

VIN



This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Polar Tank Trailer has decided that the vehicles listed above fail to conform to Federal Motor Vehicle Safety Standard 49 CFR 571.223, S5.3 and 49 CFR 571.224, S5.1. It is possible that the defect is not present in all vehicles.

Description of Defect:

Your trailer(s) is missing a required certification label. Your trailer(s) is equipped with a Rear Impact Guard (RIG). RIG devices are mounted at the rear of the trailer, and they reduce the risk to passenger vehicle occupants in crashes in which a passenger vehicle impacts the rear end of a trailer or semitrailer. RIGs are required to be labeled by the manufacturer to indicate conformance with DOT regulations. The label must be mounted on the forward or rearward face of the horizontal member but may not interfere with the retroreflective sheeting.

Evaluation of Risk:

The RIG complies with DOT regulations in every regard, except for the missing certification label. The RIG will function as intended in a crash, so there is no immediate safety concern, and no precautions to be taken prior to installing the remedy. However, the RIG is subject to periodic inspection in commercial applications, and future inspections will include inspection for the presence of a certification label. The label is important because it indicates that the RIG has been certified by the Polar Tank Trailer to comply with DOT regulations. Without the certification label, there is no indication to the public that the RIG complies with DOT requirements.

Notice to Dealers and Distributors:

It is a violation of Federal law for a dealer to deliver new motor vehicle or new or used item of motor vehicle equipment covered by this notification under a sale or lease until this noncompliance is remedied.

What you should do:

Contact (Warranty Administration) at Polar Tank Trailer, [800\) 400-6913 ext. 9](tel:8004006913) or warranty@entransinternational.com, and refer to NHTSA Recall # 23V585. Polar Tank Trailer will provide the certification label and instructions for you to install it, or Polar Tank Trailer will arrange to have the label installed at your request at no charge. Modification will involve cleaning of the surface, installing the adhesive certification label, and reporting the installation of the label to Polar Tank Trailer. The label measures approximately 3" x 1.5". Time to install should be less than 30 minutes.

Labels will be available for installation approximately 9/14/2023.

If you no longer own the trailer(s), please forward new owner information to EnTrans International by calling **(800) 400-6913 extension 9**.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. Call Polar Tank Trailer if you need additional information regarding obligations of vehicle lessors.

If your trailer has not been inspected and/or repaired within a reasonable time, or if you have further questions or concerns, contact:

EnTrans International
Attn. Mitch Humphrey
1125 Congress Parkway N., Athens TN 37303
800-400-6913 ext.9

If you are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

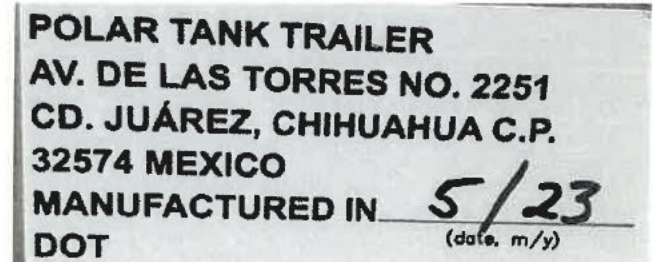
Polar Tank Trailer

Service Bulletin – Install RIG tag on Polar Brand Semi-Trailer

Instruction for installing the certification tag on the Rear Impact Guard (RIG) in accordance with Polar NHTSA Recall #23V585.



- 1) Tag will be installed on the passenger side of the RIG, on the *forward* side.



- 2) Self-Adhesive tag is to be applied approximately 10" from the edge of the tube as shown. Clean the dirt and grease from the tube before applying the tag using isopropyl alcohol, or similar cleaner.
- 3) Important: The manufacturing date must be written on the tag in permanent marker as shown above. The date to be used is the same as the trailer manufacturing date listed on the trailer data plate, which is on the drivers side near the support legs.
- 4) Once the installation is complete, notify Peter Weis at Polar Tank Trailer. Since this is a Federal Recall, we will be following up to assure that the tag has been installed. Contact information:
 - a. E-mail pweis@entransinternational.com, or
 - b. Phone 320 746 3471 (leave message)