

10/6/23

Attention: Dealer Principal  
[Dealer]  
[Address]  
[City, STATE ZIP]

## **SAFETY RECALL NOTICE**

### **NHTSA Recall #23V-580**

Nikola Corporation in accordance with the National Traffic and Motor Safety Act, is conducting a Voluntary Safety Recall Campaign to replace the Battery Pack in all MY 2022-2023 Nikola Tre BEV trucks manufactured from 11/5/2021 to 12/21/2022 and sold to dealers and customers.

This recall affects the Battery Pack which may have an electrical short, increasing the risk of a fire. To remedy this issue, Nikola is paying for the return of all trucks to the factory for needed repairs at no charge to the dealer or customer. If you have not already returned your trucks to Nikola, please contact Nikola's Customer Service Department at (888) 429-9216 to coordinate shipment. In the interim, please take the following actions to ensure the safety and efficiency of this process:

- Place the Main Battery Disconnect (MBD) switch into the "ON" position at all times to enable real-time vehicle monitoring and safety systems operation.
- Park trucks outside to allow for over-the-air updates and better connectivity with Nikola Fleet Command.
- Park trucks away from other vehicles and buildings for additional safety.

**Please be reminded that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

Please contact Nikola's Customer Service Department at (888) 429-9216 or [service@nikolamotor.com](mailto:service@nikolamotor.com) with any questions about this notice.