

NIKOLA®

November 2, 2023

Nikola Dealers,

[Today was our quarterly earnings announcement](#), which included an update to the August [recall notice](#) for the Tre battery-electric vehicle (BEV).

First, we'd like to thank you for assisting us with returning the trucks to our Coolidge, Arizona manufacturing facility for repair. Ensuring the safety of our Class 8 Tre BEVs for our owners, operators and the communities we all serve is our utmost priority.

Here's the latest, outlined in today's remarks by Steve Girsky, CEO:

Extensive investigations have been commissioned and are currently ongoing, including assessments from three independent groups alongside the Nikola Engineering and Safety teams. During these investigations it was discovered that additional process and design changes may be necessary and that cell-level issues may need to be addressed beyond the initially identified coolant manifold replacement. While we continue to identify the root causes of battery malfunctions, to minimize vehicle downtime and maximize customer safety and satisfaction, existing customer trucks containing Romeo-designed battery packs will be retrofit with ones from an alternative supplier.

Battery replacement is set to commence in late 2023, with the first set of trucks expected to be in customer hands starting in Q1 2024, pending supply chain or other issues.

The truck you will receive – which we’re informally calling version “2.0” - not only will feature replacement battery packs and updated software support systems, but also scheduled departure charging and improved HMI and Bluetooth functionality.

We’ll be in touch within the coming weeks with details on precise timing and information, but should any questions arise in the interim, please contact your sales rep or recalls@nikolamotor.com.

We really appreciate your patience, understanding and support throughout the course of our voluntary recall. We are confident that we will continue providing you an excellent trucking experience as we work diligently to return the trucks swiftly and safely to you, in better shape than ever.

Thank you again.

Ryan Clayton
Global Head of Sales